



Hotel House Rules

Dear Guests,

We are pleased to welcome you to our hotel. To ensure a pleasant and safe stay for all our guests, we kindly ask you to observe the following house rules. By checking in, you agree to abide by these rules.

1. General Behavior in the Hotel

Please behave in a manner that does not disturb other guests. Mutual respect and courteous behavior are important to us. The hotel reserves the right to evict guests who grossly violate the rules.

2. Quiet Hours

Quiet hours are from 10:00 PM to 7:00 AM. Please avoid loud conversations, music, or television during this time, both in the rooms and hallways.

3. Room Use

Hotel rooms may only be used by registered guests. Visitors are only permitted with prior notification at the reception and approval from the hotel. Subletting or transferring the room is prohibited.

4. Smoking Policy

Smoking is strictly prohibited in all indoor areas of the hotel. Violations will result in a cleaning fee of at least €500. Smoking is only allowed in designated areas. Should smoking lead to a fire department intervention, the guest will bear all resulting costs.

5. Fire Safety

Open flames (e.g., candles, incense sticks) are strictly prohibited in rooms and hallways. Emergency exits and escape routes must remain unobstructed at all times.

6. Pets

Pets are only allowed with prior agreement from the hotel. Special hygiene rules apply, and an additional fee of €25 per night per pet will be charged.

7. Damages & Liability

Guests are liable for any damage they cause to furnishings or the building. Any damage must be reported to hotel staff immediately. The hotel is not responsible for lost valuables unless they have been explicitly entrusted for safekeeping.

8. Cleaning and Inventory

Please handle the room furnishings and inventory with care. Towels, bed linens, or other hotel property may not be taken. Daily room cleaning is provided upon request and indicated via the door sign or at the reception.

9. Check-out

Check-out must be completed by 10:00 AM on the day of departure. A late check-out may result in an additional night being charged.

10. Data Protection & Video Surveillance

For the safety of guests and staff, public areas (e.g., entrance, hallways) may be under video surveillance. All applicable data protection regulations are observed.

11. Violations of the House Rules

In case of serious or repeated violations of the house rules, the hotel reserves the right to exercise its domiciliary rights and evict guests. No refund will be issued for payments already made.

We thank you for your understanding and cooperation. If you have any questions or special requests, please do not hesitate to contact us at any time

Your AR Hotel Team